Error 11 - user-defined license not found, level defined in level.txt or program.ini file not found

This error may occur for network licensing when the requested license level is not available on the license server or when all the requested licenses for the given level are in use by other users.

Troubleshooting

- Check the content of the level.txt file to verify the license level that is being requested.
- Run WlmAdmin.exe utility to check that the requested license level is available on the server or is not being used by other users.
- If the licenses for the requested level are not available on the license server or are in use, you can specify different level in level.txt or delete level.txt to pull the network license for the available level.