Network license (conventional)

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Overview

To use the network licensing model, you must first designate a computer on your network that will serve as the license server. This computer will be running the license manager software.

Next, you will need to decide whether the network licenses should be locked to your server (Disk ID or possibly IP Address) or to a USB key (Computer ID).

Locking the license file to your server Disk ID or IP Address will only allow you to serve the network licenses only from that specific license server. Locking the license file to a USB key (Computer ID) will give you greater flexibility as you will be able to serve the network license from any computer that has the USB key connected to it. The USB key will be mailed to you by CSI.

Requesting network license

If locking your license to your server, you will need to submit the locking code of your server to CSI in order for your license file to be generated. Once your license request has been received, we will email you the license file. Licenses locked to USB key will be emailed once the USB key has been shipped.

For users requesting licenses for older product versions (ETABS v9.5, SAP2000 v15, CSiBridge v15, SAFE v12 and earlier) and for CSiCol and Perform-3D licenses, please request your license here at http://www.csiamerica.com/sales/licensing/license-request.

Installing network license

The installation of network licenses consists of the following steps:

1. Install Sentinel RMS License Manager on the computer on your network that will serve the network licenses.
2. Once you obtain the license files (as explained in the previous section), install the license files. These are several methods to instal the license files:
    * Follow the instructions provided in the Adding license file to license manager using WlmAdmin.exe wiki article.
    * Follow the instructions in the email that was sent with the license files.

Troubleshooting network license problems

The following resources are available for troubleshooting problems related to network licenses:

* Licensing errors and their resolutions
* License Trouble Shooting Guide - Network - Disk ID.doc - MS Word file available from CSI ftp site
* License Trouble Shooting Guide - Network - CID key.doc - MS Word file available from CSI ftp site

See also

* Network license (conventional)